

## MEMORANDUM

To : LICENSING ASSISTANT

From : XXXXX

Tel : 01432 XXXXX

My Ref : JWM/226874

Date : 1 March 2017

Your Ref : TEN17/127

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**HEREFORD RUGBY CLUB, BELVEDERE LANE, HEREFORD, HEREFORDSHIRE, HR4 9UT**

Having assessed the TEN application at the above location, whilst I have no objection to the application, due to the times of licensable activities an advisory letter has been sent to the applicant, with a copy being sent to the club secretary.

XXXXXX  
TECHNICAL OFFICER

**Economy, Communities and Corporate Directorate**

Director: Geoff Hughes

Mrs D Higginbotham  
XXXXX  
XXXXX

Your Ref:

Our Ref: JWM/226874

Please ask for: XXXXXX

Direct Line / Extension: 01432 XXXXX

Fax: 01432 261982

E-mail: XXXXX

1 March 2017

Dear Mrs Higginbotham

**ENVIRONMENTAL PROTECTION ACT 1990  
LICENSING ACT 2003- TEMPORARY EVENT NOTICE - TEN17/127 - CHARITY BALL AND  
PRESENTATION DINNER  
LOCATION- HEREFORD RUGBY CLUB, BELVEDERE LANE, HEREFORD, HR4 9UT  
DATE: 05 TO 07<sup>th</sup> May 2017**

I write to you regarding your recent application for a Temporary Event Notice at the above premise from the 05<sup>th</sup> to 07<sup>th</sup> May 2017

Although I have not objected to this application, I note that the Notice permits licensable activities until 02.00hrs. As there are residential properties in the vicinity I would ask that ensure any music or associated event noise is kept to a level that will not cause localised disturbance and noise levels are adjusted accordingly as the event progresses, particularly after midnight. It may also be prudent to advise guests leaving the event to disperse quietly with regard to local residents.

I look forward to your co-operation in this matter, however should you wish to discuss the contents of this letter in more detail please do not hesitate to contact me.

Yours sincerely,

**XXXXXXXXX  
TECHNICAL OFFICER  
ENVIRONMENTAL HEALTH AND TRADING STANDARDS**

**cc Club Secretary, Hereford Rugby Club**

**Herefordshire Council**  
**Environmental Protection – Service Request Summary Sheet**

<b>Reference</b>	338289	<b>LA Ref</b>	
<b>Date Received</b>	2 August 2021	<b>Date Closed</b>	

<b>How Received</b>	W Web Site Enquiry	<b>First Response Date</b>	09/08/2021
<b>Receiving Officer</b>	XXXXXX	<b>Investigating Officer</b>	XXXXXX
<b>Category / Type</b>	Noise-Music Noise-Licensed Premises		

<b>Name of Complainant</b>	XXXXXX		
<b>Address</b>	XXXXX Barton Road XXXX		
<b>Telephone Number</b>	XXXXX	<b>Email Address</b>	XXXXXX

<b>Name of Premises</b>	Hereford Rugby Club	<b>Premises Alarm?</b>	
<b>Address of Premises</b>	Hereford Rugby Union Football Club Facility, Sports Ground Adjacent Waterworks, Broomy Hill, Hereford, Herefordshire, HR4 0LJ		
<b>Telephone number</b>	01432 273410		

<b>Complaint Details</b>	extremely loud music
<b>Case Text</b>	<p>2/ 8/2021 9:42  Name XXXX  • Email XXXX  • Telephone XXXX  • Nature of enquiry Environmental health  • Subcategory Noise  • Your address XX Barton Road, XXX  • Message I would like to complain about the extremely loud music coming from an event at Hereford Rugby Club from 4pm on Saturday 31st July 2021. I have tried to telephone the Rugby Club to speak to them on several occasions today but no one is answering. Please can you log this as an official complaint and can I receive a telephone call from you to discuss this as soon as possible. Thank you</p>

<b>Case Actions</b>				
<b>Action Details</b>	<b>Officer</b>	<b>Actual Date</b>	<b>Time (0 mins)</b>	<b>Linked Doc</b>
<b>1AO Request Allocated</b>	XXXX	02/08/2021	0	<b>N</b>
<b>1AN Contact Client/Consumer</b>  \\herefordshire.gov.uk\data\corpsystems\App_Live\Documents\EPPSCANS\Officers\CHT\338289.msg	XXXX		0	<b>Y</b>
<b>1BB Email Sent to -</b> 9/ 8/2021 16:32 CHT Dear XXXXX  We have received a complaint from you with regard to loud noise from an event on the 31st July 2021, from 4pm at the Hereford Rugby Club. Would you be able to provide further information with regard to the incident as per below:	XXXXX	09/08/2021		<b>N</b>

<ul style="list-style-type: none"> <li>• How long it lasts _ noise how loud it is.</li> <li>• How intrusive it is</li> <li>• How frequent the intrusion is</li> <li>• Whether it is a one-off or continuing problem</li> <li>• The time of day / night</li> <li>• Whether it is deliberate or not</li> <li>• The nature of the area you live in (e.g. rural or urban)</li> <li>• What steps the perpetrator has taken to avoid or reduce the nuisance</li> <li>• The use of the activity causing the noise to the public</li> </ul> <p>Kind regards</p> <p>XXXXXX</p> <p>Graduate Environmental Health Officer  Economy and Place Directorate  Environmental Health &amp; Trading Standard  Council's Homepage  <a href="http://www.herefordshire.gov.uk">www.herefordshire.gov.uk</a></p> <p><i>Any opinion expressed in this email or any attached files are those of the individual and not necessarily those of Herefordshire Council. This email and any attached files are confidential and intended solely for the use of the addressee. This communication may contain material protected by law from being passed on. If you are not the intended recipient and have received this email in error, you are advised that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please contact the sender immediately and destroy all copies of it. PS Save paper - please only print out this message if you really need to.</i></p>				
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**REPORT ENDS**